

# **PRIVACY POLICY**

## **Canodros S.A.**

### **Privacy notice and terms and conditions of use**

Canodros S.A. has created this privacy statement and terms and conditions of use in order to demonstrate our commitment to privacy and disclosure of terms and conditions of use. The following discloses the information gathering and dissemination practices and Terms and Conditions for Use for portions of [www.excitinggalapagos.com](http://www.excitinggalapagos.com), [www.galapagosexplorer.com](http://www.galapagosexplorer.com), [www.canodros.com](http://www.canodros.com), that are accessible by the general public, travelers, and through private links from other sites. By using this site, you agree to the terms outlined herein.

Your privacy is important to us. To better protect your privacy we provide this notice explaining our online information practices and the choices you can make about the way your information is collected and used.

#### **What information do we collect?**

We collect information from you when you fill out a form. This web site does not automatically collect personal information from your computer without you voluntarily providing this information. This notice applies to all information collected or submitted on the Canodros S.A. website.

#### **Correct your Information**

You can access all your personally identifiable information that we collect online and maintain by requesting an email confirmation. We use this procedure to better safeguard your information.

#### **What do we use your information for?**

Any of the information we collect from you may be used in one of the following ways:

1. To personalize your experience (your information helps us to better respond to your individual needs)
2. To improve customer service (your information helps us to more effectively respond to your customer service requests and support needs)
3. Your information, whether public or private, will not be sold, exchanged, transferred, or given to any other company for any reason whatsoever, without your consent, other than for the express purpose of delivering the purchased product or service requested.
4. To send periodic emails (if you accept this option). The email address you provide for order processing, may be used to send you information and updates pertaining to your order, in addition to receiving occasional company news, updates, related product or service information, etc.

## **Information security**

We take appropriate security measures to protect against unauthorized access to or unauthorized alteration, disclosure or destruction of data. These include internal reviews of our data collection, storage and processing practices and security measures, as well as physical security measures to guard against unauthorized access to systems where we store personal data.

We restrict access to personal information to Canodros S. A. employees, contractors and agents who need to know that information in order to operate, develop or improve our services. These individuals are bound by confidentiality obligations and may be subject to discipline, including termination and criminal prosecution, if they fail to meet these obligations.

## **Our commitment to data security**

We implement a variety of security measures to maintain the safety of your personal information when you access your personal information. To prevent unauthorized access, maintain data accuracy, and ensure the correct use of information, we have put in place appropriate physical, electronic, and managerial procedures to safeguard and secure the information we collect online. We have made every effort to ensure that the personal information transmitted to us online is secure through the use of a secure server.

## **The way we use information**

We do not share this information with outside parties except to the extent necessary to complete that order. We use return email addresses to answer the email we receive. Such addresses are not used for any other purpose and are not shared with outside parties. Finally, we never use or share the personally identifiable information provided to us online in ways unrelated to the ones described above without also providing you an opportunity to otherwise prohibit such unrelated uses.

## **Do we use cookies?**

We do not use cookies.

## **Do we disclose any information to outside parties?**

We do not sell, trade, or otherwise transfer to outside parties your personally identifiable information. This does not include trusted third parties who assist us you during the program, so long as those parties agree to keep this information confidential. We may also release your information when we believe release is appropriate to comply with the law, enforce our site policies, or protect ours or others rights, property, or safety.

## **Childrens online privacy protection Act Compliance**

We are in compliance with the requirements of COPPA (Childrens Online Privacy Protection Act), we do not collect any information from anyone under 13 years of age. Our website, products and services are all directed to people who are at least 13 years old or older. To register information we required a minimum of 18 years old.

## **Online privacy policy only**

This online privacy policy applies only to information collected through our website and to information collected offline.

## **Terms and conditions of use**

By using this site, you agree to the following Terms of Use.

The content and information displayed on this web site ("Site Information") is the property of Canodros S.A. and/or other parties. The downloading, reproduction, or retransmission of Site Information, other than for non-commercial individual use, is strictly prohibited.

You agree that you will not use any device, software or other means to interfere or attempt to interfere with the proper working of our site, and that you will not take any action that imposes an unreasonable or disproportionately large load on our infrastructure. In addition, you agree that you will not use any robot, spider, other automatic device, or manual process to monitor or copy our web pages or the content contained herein, without the prior express consent from an authorized Canodros S.A. representative.

With respect to all communications you make to Canodros S.A. regarding Site Information, including but not limited to feedback, questions, comments, suggestions and the like: (a) you shall have no right of confidentiality in your communications and Canodros S.A. shall have no obligation to protect your communications from disclosure; (b) Canodros S.A. shall be free to reproduce, use, disclose and distribute your communications to others without limitation; and (c) Canodros S.A. shall be free to use any ideas, concepts, know-how, content or techniques contained in your communications for any purpose whatsoever, including but not limited to the development, production and marketing of products and services that incorporate such information.

Canodros S.A.'s web sites may contain or reference patents, trademarks, copyrighted materials, trade secrets, products, processes or other proprietary rights of Canodros S.A. and/or other parties. No license or right is granted to you for these patents, trademarks, copyrighted materials, trade secrets, products, processes and other proprietary rights.

You agree to use this site only to make legitimate reservations or register information and shall not use this site for any other purpose, including without limitation, to making speculative, false or fraudulent reservations in anticipation of demand.

You agree to protect your passenger unique reservation code from unauthorized disclosure. You agree to accept responsibility for all activities that occur under your passenger unique reservation code or password. You represent that you are of sufficient legal age to use this site and create binding legal obligations.

You agree not to post or transmit any:

- a. Unlawful, threatening, defamatory, obscene, pornographic, inflammatory material or any material that could constitute or encourage criminal activity, give rise to civil liability or otherwise violate any law.
- b. Information protected by copyright, trademark or other proprietary right.
- c. Information that is used to unlawfully collude against another in restraint of trade or competition.
- d. Material that contains a virus, bug or other harmful item.
- e. Information that you do not know to be truthful and accurate.

You agree that you have read and accept the Privacy notice incorporated herein.

#### **Your consent**

By using our site, you consent to our privacy policy.

#### **Changes to our privacy policy**

If we decide to change our privacy policy, we will post those changes on this page. This policy was last modified on March 15, 2009

#### **External links**

This site contains links to other sites. **Canodros S.A.** is not responsible for the privacy practices or the content of such Web sites.

#### **Contacting us**

If there are any questions regarding this privacy policy you may contact us using the information below.

[www.galapagosexplorer.com](http://www.galapagosexplorer.com)

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